

Ship to:
MaxAmps.com
 14420 W Charles Rd
 Nine Mile Falls WA 99026
 (888)654-4450 Toll Free

RMA REQUEST FORM



RMA Number:	
Order Number:	
Authorized by:	
Date:	

Completely fill out this form to expedite your return:

Customer Name: _____ **Email:** _____ **Phone Number:** _____

Shipping Address: _____ **City:** _____ **State:** _____ **Zip Code:** _____

Vehicle Make/Model: _____ **Motor/ESC Combo:** _____ **Charger/Balancer:** _____

Gear Ratio – Pinion: _____ **Spur:** _____ **Tire/Wheel Combo:** _____ **Prop Size – Boat/Heli/Plane:** _____

Basic ESC Settings – Cutoff Voltage: _____ **Brake %:** _____ **Drag Brake %:** _____ **Punch Control %:** _____ **Reverse Throttle %:** _____

Advanced ESC Settings – Start Power(Normal/Medium/High): _____ **Sensorless Motor Timing %:** _____

Item Description:	Qty:	Problem Description:	Intended Resolution:

For office use only:

Please read carefully and mail with return.

All battery packs have a 30 Day Standard Warranty and three years with the purchase of our 3yr/300Cycle Warranty. Hobby shop purchases must go through that source to be returned. The Warranty is valid from the date received. Packs that are “Dead on Arrival” must be reported within 72 hours of receipt. Any physical damage or re-work done to the product voids warranty. Please be sure to include all accessories including batteries and hardware in its original condition/packing. Any items returned for credit that are sent incomplete or defaced will not be given credit. All credits are given based on purchase prices. A 20% restocking fee may be charged in some cases. Refunds are paid in the same manner as the original purchase; i.e. if paid by credit card, the cc will be credited. Refund checks will be mailed within 10 business days from the date merchandise has been received. All shortages, discrepancies, errors etc. should be brought to the notice of MaxAmps.com within a period of 2 days from the date of the receipt. We will contact you immediately upon receiving your return. Thank you from the MaxAmps Team! **Note: Do NOT ship us puffed or physically damaged packs. Call us first at 888-654-4450 for instructions on these types of returns.**